

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7457263
<b>Application Number:</b>	10578181
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	5212
<b>Title of Invention:</b>	Products and Processes for Addressing a Customer Service Issue
<b>First Named Inventor/Applicant Name:</b>	Jay S. Walker
<b>Customer Number:</b>	22927
<b>Filer:</b>	Magdalena Mik Fincham/Veronika S. Leliever
<b>Filer Authorized By:</b>	Magdalena Mik Fincham
<b>Attorney Docket Number:</b>	04-027
<b>Receipt Date:</b>	21-APR-2010
<b>Filing Date:</b>	01-MAY-2006
<b>Time Stamp:</b>	13:46:47
<b>Application Type:</b>	U.S. National Stage under 35 USC 371

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$130
RAM confirmation Number	16
Deposit Account	500271
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**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		04-027_RS_12-21-09.pdf	195073 d4029c3f1081d4a8b11580c1b31b2301612c	yes	24
<b>Multipart Description/PDF files in .zip description</b>					
<b>Document Description</b>			<b>Start</b>	<b>End</b>	
Amendment/Req. Reconsideration-After Non-Final Reject			1	1	
Claims			2	10	
Applicant Arguments/Remarks Made in an Amendment			11	24	

**Warnings:****Information:**

2	Fee Worksheet (PTO-875)	fee-info.pdf	30161 8268880148a7785c0a91216c4414a12a7016a8f	no	2
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**Warnings:****Information:**

<b>Total Files Size (in bytes):</b>	225234
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.